



Welcome Team- Job Description

Purpose

As a member of the Welcome Team, you play a vital role in extending the hospitality of the gospel by welcoming people to church on Sunday mornings. Your presence and actions are integral to our mission as a church; *Redeemer Presbyterian Church exists in the power of Christ's gospel as a community of Christ's kingdom for the spread of Christ's glory.*

As people come to Redeemer on Sunday mornings, the Welcome Team is their first interaction. Whether they are 30-year charter members or a first-time guest, the Welcome Team is the first face of Redeemer. The Welcome Team serves a simple but powerful purpose: **to remind people that they are expected and welcome at Redeemer.** Like the call to worship of the Divine Service, summoning us into the presence of God, the Welcome Team embraces people with kindness, helps guests feel comfortable and know where to go, and reminds those apprehensive of coming to church that God loves them and wants them to come to worship and be transformed by Him.

Duties

- Welcome people to Redeemer on Sunday mornings before church services begin.
- To embody the kindness and hospitality of the gospel to people by greeting them as they come into church.
- Your role is not just about guiding guests but also about making them feel comfortable and welcome. You can make a significant impact on their first experience at Redeemer. Volunteers spot guests, learn their names, help guide them to the Sanctuary for worship and the nursery for childcare, and help them feel comfortable worshipping with us. If possible, walk first-time guests with children under 4 to the Nursery check-in or walk first-time guests into the Narthex and to the Sanctuary.
- Set up or tear down the Guest Table in the middle of the courtyard. Volunteers serving for the 8:45 AM Service will be responsible for arriving by 8:20 to set up the guest table and welcome from 8:30 to 8:50 AM. If welcoming for the 11:15 AM Service, begin welcoming at 11 until 11:20 AM. After both services, the Welcome Team volunteers will also make a special effort to be available in the sanctuary and courtyard after service.
 - It is important to stay 5 minutes after service begins to give extra time to serve first-time guests who may already feel uncomfortable and rushed on Sunday mornings.

Who is a fit?

- You don't have to be an extrovert, but you should be comfortable meeting new people and willing to make guests feel welcome.
- Someone kind and perceptive to people's needs. Kindness means not only being nice; it means learning how to perceive someone's comfort level and what they are searching for in their visit. You should be able to sense by listening well to someone if they are spiritually open but not a Christian, new to town and looking for community, a Christian but unfamiliar with Redeemer's tradition or style of worship. Volunteers should be able to talk gently, learn about guests and what they are searching for, and help those guests feel like they belong at Redeemer.
- This position is a great opportunity for families to serve together!

Commitment

- At least one service per month- 12 services per year.

Contact

- Tisha Welch twelch@redeemerpres.org
- Volunteers are scheduled by Redeemer's Director of Operations, Tisha Welch.
- Volunteers should give 24-hour notice whenever possible if they cannot fulfill their volunteer duties on Sunday.